WE ST LAKE VILLAGE
2010 ANNUAL REPORT
Dear Westlake Village Residents:

We are pleased to present this 2010 Annual Report on the state of affairs and overall operating condition of the City of Westlake Village. This report has been designed to provide our residents valuable information on services provided by the City, including highlights of the City’s major accomplishments in 2009 and the notable projects planned for 2010. In addition, the report provides information on City facts; a summary of the City’s fiscal year 2009-2010 budget; and a listing of frequently asked questions.

Although there has been a considerable amount of uncertainty with the impact of the State budget on local government finance and the impact of the economic decline over this past year, Westlake Village residents can rest assured that the City continues to implement conservative and balanced fiscal strategies in effectively managing and operating this City. With that in mind, the City of Westlake Village has continued to maintain a balanced budget while achieving the goal of delivering quality services to our residents.

In 2009, the City completed a host of capital projects and initiated work on two long anticipated projects: construction of the 101 freeway on-ramp improvements and grading of the master pad for the new community park on the north side of Thousand Oaks Boulevard, west of Lindero Canyon Road. In 2010, the City will continue its on-going road resurfacing program and the implementation of the long-range master plan to reinvest in its infrastructure, particularly in the areas of landscaping and streetscapes.

In 2006, residents, City staff, and the City Council worked together to develop a strategic plan for our City with the goal of setting the stage for what our wonderful community will look and feel like in ten years and beyond. We are pleased that the 2015 Strategic Plan continues to guide us as we make decisions and implement policies that affect the present and future of our City. These guiding goals include: 1) fostering a sense of community; 2) sustaining a strong economy; 3) maintaining a quality environment; 4) preserving open space and providing recreational opportunities; 5) developing community health initiatives; 6) encouraging technology and its uses in the future; and 7) ensuring an open and accessible government.

The City Council recognizes the vital role our residents play as strategic partners in ensuring that this community remains one of the premier cities in all of southern California. With your involvement, feedback and guidance, we have every reason to believe that Westlake Village will continue to thrive in the future. As always, we encourage and look forward to any comments or suggestions you wish to provide to the City Council or the City Staff.

Thank you for your continued support of Westlake Village!

Sincerely,

The Westlake Village City Council
### TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>SECTION</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Profile</td>
<td>5</td>
</tr>
<tr>
<td>Statistics</td>
<td>6</td>
</tr>
<tr>
<td>City Government at a Glance</td>
<td>7</td>
</tr>
<tr>
<td>Organizational Chart</td>
<td>8</td>
</tr>
<tr>
<td>2009 Major Accomplishments</td>
<td>9</td>
</tr>
<tr>
<td>2009-2010 Budget</td>
<td>12</td>
</tr>
<tr>
<td>2010 Notable Projects</td>
<td>14</td>
</tr>
<tr>
<td>FAQs</td>
<td>16</td>
</tr>
<tr>
<td>Get in Touch with Your City</td>
<td>18</td>
</tr>
<tr>
<td>Important Telephone Numbers</td>
<td>19</td>
</tr>
</tbody>
</table>
The City of Westlake Village has a rich and varied history. The community is located on a portion of the former Albertson Ranch, whose cattle-grazing operation on the land ended in the mid-1960’s when construction of Westlake Village commenced. The ranch was a portion of the former El Conejo land grant, the original boundary lines of which form what are the City’s southern and eastern limits today.

The American Hawaiian Steamship Company developed Westlake Village as a master-planned community beginning in 1966, with development responsibilities subsequently passing to the Prudential Insurance Company. The community straddles the Los Angeles-Ventura County line. The Ventura County portion was incorporated as part of the City of Thousand Oaks in 1968. However, the build-out of the two halves has proceeded in a coordinated and interlinked manner, relatively indifferent to the corporate limits which separate them.

The City of Westlake Village was incorporated on December 11, 1981, as the 82nd city in Los Angeles County. Incorporation was supported by more than 80% of those voting on the issue. The primary impetus for incorporation revolved around maintaining the high quality of development within the City and preserving the general pattern of land uses and design standards envisioned in the master plan. In keeping with the vision of the incorporation movement, the original organization of the City government was intentionally kept small in terms of staffing, with a heavy emphasis on contract services, efficiency and customer service. That philosophy of governance continues today as the City has just ten full-time employees coupled with a contingent of contract staff and consultants.

As a master-planned community, Westlake Village is characterized by its wide, tree-lined boulevards, its cohesive, yet identifiable neighborhoods with interconnected greenbelts, its lakeside parks and promenades, and its diverse and thriving office and commercial centers. With a business friendly philosophy, the City is home to many large corporate employers providing more than 11,000 jobs.
Incorporated: December 11, 1981, as the 82nd city in Los Angeles County

Form of Government: City Council/City Manager

Location: Bounded by the City of Agoura Hills on the east, Ventura County and the City of Thousand Oaks on the north and west, and the unincorporated Santa Monica Mountains on the south.

Population: 8,858 (January 2009)

Age: The 2000 Census indicates that the median age of residents within Westlake Village is 44.6 years, exceeding Los Angeles County’s median age of 32. Nearly half of the City’s population is between the ages of 20 and 54, with the younger and older population almost evenly divided.

Income: Based on the Census 2000, 47% of the City’s households have incomes of $100,000 or more.

Overall Education: Census 2000 indicates that 47% of the City’s residents have attended some college or obtained a degree, and 17% hold a graduate degree.

Business Census: According to the last Chamber of Commerce business census (2008), a total of 870 businesses operate within the City.

Area: 5.4 square miles

Miles of streets: 29.5 miles

Parks: 5 parks (19.2 acres)

Public Elementary and Secondary Schools: White Oak Elementary (located in Westlake Village); Linderon Canyon Middle School (located in Agoura Hills); and Agoura High School (located in Agoura Hills)

Police Services: Los Angeles County Sheriff’s Department

Fire Services: Los Angeles County Consolidated Fire Protection District

Libraries: 1 library (circulation: 150,882) operated under a service agreement with the Los Angeles County Library

Local Media:
Newspaper: Acorn; Daily News; Ventura County Star; L.A. Times
Radio: KVEN 1450 AM; KCLU 88.3 FM
Cable: Time Warner
Public Television: Westlake Village Government Channel 10

Utilities:
Water System: Las Virgenes Municipal Water District
Sewer System: Las Virgenes Municipal Water District
Refuse System: Waste Management, Inc.
Gas: Southern California Gas Company
Electric: Southern California Edison Company
Telephone: AT&T
City Council and Administration

Westlake Village was incorporated as a “General Law” city in 1981 and continues to operate under the California Government Code in that manner in contrast to some larger cities that operate under a “city charter.” Westlake Village also operates under a council-manager form of government which sees the City Council evaluate a broad range of issues and set policies with the day-to-day municipal activities directed and managed by the City Manager, a professional administrator appointed by the City Council. The City Manager keeps the City Council advised of the City’s financial condition and future needs, and provides recommendations on a wide range of policy issues for consideration and action by the City Council. The City offices are open for public business 8:00 a.m. to 5:00 p.m., Monday through Friday, while City Council meetings are held the second and fourth Wednesdays of each month, beginning at 6:30 p.m. City Council meetings can be seen live on WVTV Channel 10, or viewed via the City’s website at www.wlv.org.

Elected Officials

Mayors
Mark Rutherford 2013

Councilmembers
Ned E. Davis 2011
Susan McSweeney 2013
Philippa Klessig 2011
Robert Slavin 2013

Cultural Recreation Advisory Board
Kateri Alexander
Caroline Blumenfeld
Laura Davies
Denise J. Danne, Ed.D
Earl Duryea
Suzanne Gallant
Jonathan Greenspan
Kelly Honig
Curt Knabe
Randol Perelman-Taylor
Scott Thompson
Julie Helgesen (Youth Representative)
Zachary Johnson (Youth Representative)

City Departments & Offices
Raymond B. Taylor ....................... City Manager
Audrey Brown ......................... Assistant City Manager
Robert Theobald ....................... Planning Director
Scott Wolfe ......................... Senior Planner
Beth Schott ............................ City Clerk/Executive Secretary
Kerry Kallman ....................... Administrative Analyst
Carol Novak ....................... Accountant
Brianne Anderson .................... Community Services Coordinator
Patti Thompson ....................... Administrative Assistant II
Carol Kramer ....................... Administrative Assistant I
Dennis Anderson ...................... Public Works Inspector*
Jeff Friedman ...................... Public Works Inspector*
Robert Biery ......................... City Treasurer/Finance Officer*
Cynthia Borchard .................. Deputy Finance Officer*

* connotes part-time position
2009 CITY ACCOMPLISHMENTS

PLANNING/DEVELOPMENT

» Completed appraisal of the Ridgeford property and entered into preliminary negotiations with the owner for purchase of this site.
» Entered into multi-year agreement with the Arroyo Group consulting firm to undertake the Via Colinas business park revitalization study.
» Initiated work on a technical update of the General Plan.
» Processed permits leading to the opening of the Counter, Fox Sports Grill, and Chipotle restaurants.
» Responded to comments from the State Department of Housing and Community Development on the City’s draft General Plan Housing Element, and resubmitted for final certification.
» Upgraded the City’s Geographic Information System.

ANNUAL STREET MAINTENANCE

» Completed rubberized asphalt overlay work on the following streets: Benchley Court, Clearford Court, Kentfield Court, Kingspark Court, Middlegate Road, Royceton Court, and Village Brook Road.
» Completed slurry seal work on the following streets: Lindero Canyon Road (Agoura Road to Via Colinas), Agoura Road (Lindero Canyon Road to western City limit), and First Neighborhood (southerly half).
» For the second year, successfully undertook a joint bidding of street work with the City of Agoura Hills leading to reduced overall contract costs for both cities.

CAPITAL PROJECTS

» Installed new irrigation controllers at eight locations throughout the City.
» Constructed new sidewalk segment on Lindero Canyon Road, between Thousand Oaks Boulevard and the Guitar Center Driveway (project included a new bus stop and stonework on a new retaining wall).
» Started construction on the Lindero Canyon Road Freeway on-ramp phase of the City’s Arterial System Finance Program (work includes widening the freeway on-ramp from one to two lanes and adding retaining walls ranging in height from five to fifteen feet).

PUBLIC SAFETY

» Designed and printed a detailed bike/pedestrian safety handbook for City residents.
» Held a “tabletop” exercise as part of the State-wide “Golden Guardian” earthquake preparedness exercise (November 13).
» Developed Citywide sidewalk construction guidelines.
CITY PARK PLANNING/UPGRADES

» Awarded grading contract for the construction of the master pad for the Westlake Village Community Park located along Thousand Oaks Boulevard, west of Lindero Canyon Road.
» Constructed approximately 1,150 feet of a twelve-inch reclaimed water line along Thousand Oaks Boulevard to serve the new Community Park.
» To comply with required environmental permits, City boxed and relocated twelve existing oak trees at the Community Park site for future placement around the park.

LANDSCAPE/STREETSCAPE IMPROVEMENTS

» Prepared streetscape concepts and the initial design for Lindero Canyon Road medians and parkways to incorporate the addition of the flood control channel maintenance road into the City’s Streetscape plan.
» Installed electrical conduits for the Agoura Road median project to provide power for lighting the monuments and advance street name signs in that location.
» Completed design of the future replacement of street name signs in accordance with the Citywide Landscape Master Plan.
COMMUNITY SERVICES/RECREATION

» Provided City sponsorship of the Senior Expo at the Agoura Hills/Calabasas Community Center (April 22).
» Provided City sponsorship and support of the Triunfo YMCA’s local Soap Box Derby event (April 19).
» Provided City support of the Westlake Village Rotary Club Street Faire (April 5).
» Conducted the City’s sixth annual TGIF series featuring seven events throughout the summer.
» Conducted the City’s seventh annual City Celebration (October 26).
» Provided City sponsorship of the Annual Memorial Day event held at Pierce Brothers Cemetery (May 25).
» Provided City sponsorship of the annual 4th of July parade.
» Held a City volunteer appreciation event recognizing City volunteers (February 25).
» Supported the Agoura Hills/Las Virgenes/Westlake Village Community Concert and Jazz Band and hosted an event (May 9).

OTHER ACCOMPLISHMENTS

» Designed and completed a transportation brochure outlining the public transit opportunities available to residents.
» Launched the CityCare program allowing residents to alert the City of any maintenance or service concerns.
» Received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association.
» Implemented a student internship program providing for two internships in the summer of 2009.
» Completed the bond financing for the refinancing of the debt service for the Library Land Acquisition project and obtained new financing for the City’s community park project.
» Supported the Las Virgenes Unified School District’s technology program.
» Purchased and installed new City Hall telephone system.
» Completed an asset inventory system to track the City’s existing furnishings and equipment at the Civic Center.
» Retained the services of a legislative (lobbying) firm in Washington, D.C. to represent the City’s interests and to assist the City in securing grants and other federal monies.
**2009-10 CITY BUDGET**

**Financial Information**
Westlake Village has long been recognized as one of the best-managed cities in California. It has one of the highest credit ratings of a city its size in the State. Westlake Village is committed to its mission of delivering the highest quality services in the most effective manner.

**2009-10 City Finances/Budget**
Expenditures for all funds and programs total $26.7 million
General Fund operating expenses pegged at $7.5 million
Capital Improvement Program (CIP) expenditures total $10.1 million
Revenues for all funds estimated to total $14.4 million
Projected year-end balances in selected funds:
- General Fund: $5,311,785
- CIP Fund: $7,103,990
- Building & Maint. Fund: $364,700
- Landscaping District Fund: $349,240
- Lighting District Fund: $316,775
Administrative expenditures total $1,273,895, or 16.9% of General Fund operations
Includes appropriation of $72,545 to support Las Virgenes School District’s technology program for the third year
Public safety costs of $2.1 million represent largest share of General Fund operating costs
Funding for Community Services Grant Program totals $90,500
$32,300 budgeted to cover Sunday Library hours
$35,000 budgeted to undertake a Community Survey
$150,000 budgeted to initiate a multi-year study addressing a new specific plan for an approximate 75 acre aging and underutilized business park/industrial area north of the freeway

At the heart of our dynamic community is a local economy sustained in part by a number of companies and businesses some of which have made Westlake Village the location of their national and world headquarters.

**Several of the largest private employers include:**

1. Bank of America
2. Four Seasons Hotel
3. Costco Wholesale Corp.
4. Valueclick, Inc.
5. K-Swiss, Inc.
6. Dole Food Co.
7. Guitar Center, Inc.
8. Westlake Village Inn
9. Digital Insight Corp.
10. Agilent Technologies, Inc.
The following account for less than 1% of 2009-2010 Revenue: ASFP, Air Quality, Prop A Park Bond, Westlake Transit, Airport Shuttle, Traffic Safety Fines, Water Grants, Rubberized Asphalt Grant, TDA - Article-3, State Park Grant, County Park Grant.

The following account for less than 1% of 2009-2010 Expenditures: Library, Traffic Signal.
NOTABLE WESTLAKE VILLAGE PROJECTS/ACTIVITIES IN 2010

Here’s a briefing of what to look for in 2010 regarding pending development projects in the community, City street improvements, park projects, landscape/streetscape enhancements, and other important capital improvements.

PENDING OR RECENTLY COMPLETED DEVELOPMENT PROJECTS

Fox Sports Grill  The building formerly occupied by Dakota’s steakhouse was recently remodeled to accommodate the Fox Sports Grill, an upscale/casual restaurant and sports themed bar.

Oaks Christian Middle School  The 72,000 square foot building formerly occupied by Condor Pacific was remodeled to serve as Oaks Christian’s new Middle School. Adjacent to Oaks Christian High School, the Middle School building houses classrooms, media rooms, and assembly areas for the 6-8 grade students. Additionally, outdoor athletic facilities are also included on the 6.5 acre site. The school opened its doors in August of 2009.

Westlake Village Pet Hospital/The Barkley Pet Hotel and Spa  The existing building, located at 31166 Via Colinas, houses a distribution center for the Los Angeles Times. The remainder of the building, approximately 30,000 square feet, will be occupied by the pet hospital and kenneling facility. The required Conditional Use Permit has been issued by the City, and a subsequent Planned Development Permit to accommodate changes to the building facade was approved last fall. The facility is anticipated to open in early 2010.

Westlake Yacht Club  Approved last September, this application will allow for an expansion of the Westlake Yacht Club facility at 32123 Lindero Canyon Road at the Landing. The remodel and expansion will provide more event and storage area within the club facility, as well as additional outdoor deck area. Construction is slated for 2010.

North Ranch Gateway Shopping Center  Planning staff has received an application for upgraded signage for the North Ranch Gateway shopping center. This is anticipated to be the first of a number of upgrades to this shopping center. The signage application is expected to be heard by the City Council in early 2010.

ANNUAL STREET WORK

In conjunction with the City’s on-going road resurfacing program, two principal maintenance practices are used by the City: overlay and slurry seal. With an overlay, a street is provided with a new wearing surface for cars to drive on. Overlays in Westlake Village are accomplished with the use of recycled rubberized asphalt and are typically about 1.5 inches in thickness. On the other hand, the primary purpose of a slurry seal, an oil-based substance, is to rejuvenate the existing pavement surface. Asphalt loses its oils and becomes brittle over time due to exposure to ultraviolet light and vehicle wear and tear. With a slurry seal, these oils are replaced extending the useful working life of the asphalt—thereby precluding the need for more expensive repairs. Such a treatment also provides a side benefit by creating a new appearance to the street.

The following streets are targeted for either an overlay or slurry seal this coming spring and early summer:

Overlay - Foxmoor Court; Regents Court; Beaconsfield Court; Belham Court; Yorkfield Court (south); Guildhall Court; Sevenoaks Court; and Lindero Canyon Road (Via Colinas to Thousand Oaks Blvd.).

Slurry Seal - First Neighborhood (northern half).
LANDSCAPE AND STREETSCAPE IMPROVEMENTS

As part of a long-range master plan, 2010 will see the City continue to reinvest in its infrastructure, particularly in the areas of landscaping and streetscapes as described below:

Agoura Road Medians - Phase II: Project entails the reconstruction of center medians along Agoura Road between Sterling Center Drive and the eastern City limit. This work includes new irrigation, landscaping and drainage, and regrading the median to keep drainage off the street.

City/Neighborhood Beautification Grant Program: Project provides funding for collaborative projects with local homeowner’s associations through City-issued grants to encourage neighborhood beautification projects visible from the public right-of-way.

Lindero Canyon Channel Improvements - Phase II: Project consists of constructing approximately 2,400 feet of new fencing along the flood control channel between Agoura Road and Rustic Oak Drive. This work will include new vine planting and trenching along the entire length of the new fence to encourage vine growth in the former maintenance roadway and modifications to the existing irrigation system. Ultimately, a new off-road walking path will be constructed along this area.

Centralized Irrigation Controller Program: Project involves year-three funding of a five-year program which will see the installation of a weather-based, centralized irrigation controller system for the watering of medians, parkways and parks located throughout the community.

Sidewalk Inspection and Replacement Program: Each year, the City performs two inspections of all sidewalks in the City. Based on the results of these inspections, a list of sidewalks in need of repair is prepared. Repairs are accomplished by two different maintenance methods: replacement and grinding. With grinding, a special machine is used to grind down the high point in the sidewalk. The second method involves the removal and replacement of the sidewalk panels. These repairs occur at various locations throughout the City.

OTHER MAJOR CAPITAL PROJECTS

The construction of two other important projects will continue in 2010. The first project entails the development of a graded twenty-acre master pad that will include a new eight-acre community sports park, located on the north side of Thousand Oaks Boulevard, just west of Lindero Canyon Road. The second project will include improvements to the Lindero Canyon Road corridor, between Via Colinas and Agoura Road, designed to improve traffic flow and congestion. This latter project is part of the City’s Arterial System Finance Program (ASFP) funded primarily through developer fees, a special Metropolitan Transportation Authority grant, and capital improvement fund reserves.

New Community Park: This project will be built in two distinct phases with the development of a graded level pad of approximately 20 acres to come first, followed by the construction of above-ground improvements such as play fields, backstops, snack shack, restrooms, etc. The grading and drainage of the pad, installation of the utilities, construction of the access road and parking lot paving, and site landscape and irrigation will occur through 2010 and into 2011. Construction of the above-ground improvements for the second phase will follow, although it has currently not been determined when that will actually occur as the City will be seeking additional funding opportunities through grants and fund-raising activities to offset overall project costs and undertaking a comprehensive public outreach effort to determine the design of the park improvements.

Lindero Canyon Road Corridor (ASFP) Improvements: The ASFP work program in 2010 will include completing the design of the freeway overpass and obtaining final Caltrans’ approval to construct the realignment of the travel lanes on the overpass and the addition of a third southbound lane in this location. Construction for this phase is expected to commence in October 2010. Construction is also continuing on the freeway ramp and auxiliary lane and work will begin this spring to improve the intersection of Lindero Canyon and Agoura Roads.
**GENERAL**

*Is Westlake Village located in Los Angeles County or Ventura County?* This is a tricky question as the greater Westlake Village area, when it was originally developed, spans these two counties. However, the answer is straightforward enough: if you reside in the incorporated area of the City of Westlake Village, you are located in Los Angeles County, and if you reside in the Westlake Village section of Thousand Oaks, your residence is in Ventura County.

*Do I need a City business license to operate a business in the City of Westlake Village?* The City does not have a business license requirement; however, in certain cases, the County of Los Angeles, the State of California and/or other public entities may require a particular license. In such cases, it is the responsibility of the business owner to research and obtain any required license(s).

*If I would like to get more involved in my City, what opportunities are available?* The City always encourages and welcomes your involvement in civic activities which can take the form of participation on City committees, task forces, volunteer programs like the Disaster Response Team or the Volunteers in Policing Programs, special projects and other programs. Please contact the City Manager’s Office at (818) 706-1613 for more information.

*How and where do I register to vote?* You may register by completing a Los Angeles County registration-by-mail form available at City Hall or on-line at [http://www.lavote.net/VOTER/Voter_Registration.cfm](http://www.lavote.net/VOTER/Voter_Registration.cfm). Please call the Los Angeles County Registrar/Recorder’s Office at (562) 466-1310.

*Where do I obtain a building permit?* Building permits are obtained through the Los Angeles County Building and Safety Department located at 26600 Agoura Road, Suite 110, Calabasas, California 91302. Office hours are Monday through Thursday, 7:00 a.m. to 5:30 p.m., Telephone (818) 880-4150.

**PUBLIC SAFETY**

*When is it appropriate to call 911 or the Sheriff’s Station directly?* In AN EMERGENCY, always call 911! When calling from a land-line in our area, your call will be answered by the Malibu/Lost Hills Sheriff’s Station. When calling 911 from cell phones, your call will be answered by the California Highway Patrol, and then rerouted to the appropriate public safety agency (i.e., Sheriff or Fire). If your call is NOT AN EMERGENCY, call the Malibu/Lost Hills Sheriff’s Station’s business line at (818) 878-1808.

*What do you recommend I do if I see someone speeding or driving recklessly in the community?* Residents are encouraged to contact the Lost Hills Sheriff’s Station’s STTOP Program at (818) 880-5420 to report the incident, the make of the car and the license plate number, if possible. The program is designed to intervene when a young driver or even an adult displays poor judgment or dangerous driving behavior. Upon receipt of the information, a Sheriff’s Deputy will be assigned to make contact with the offending party to address and correct the bad-driving practices. Such contact does not result in the issuance of a ticket for enforcement purposes, but rather is geared toward helping the individual better understand the importance and need to correct some aspect of their driving behavior.

*Does the City impose any requirements for door-to-door solicitation?* Yes. Solicitors in the City are required to have a license from Los Angeles County, and solicitation activities are prohibited during the hours of 5:00 p.m. and 9:00 a.m. except during Daylight Savings Time when it is prohibited from 7:00 p.m. to 9:00 a.m. If suspicious of any solicitation activities, please call the Lost Hills Sheriff’s Station at (818) 878-1808.
PUBLIC WORKS

How do I report a street light outage? You can contact the City offices directly (818) 706-1613 or simply report the problem to Southern California Edison either electronically at www.SCE.com/Forms/ReportStreetLightOutage.aspx, or by telephone at (800) 611-1911.

How do I report a service request to the City such as a pot hole, a damaged street sign, a traffic signal malfunction, a broken sprinkler head, etc.? You can either call the City offices at (818) 706-1613 or log onto the City’s website at www.wlv.org and access the CityCare online system to report a variety of service needs. The City’s website now features a new online, electronic service request form that allows residents to report any type of problem directly to the City, and information submitted will be forwarded to the appropriate City staff member for action and resolution.

LOCAL TRANSPORTATION SERVICES

What transportation programs does the City provide for its residents? The City provides four very important transportation services, as described below:

Senior Citizen/Disabled Dial-A-Ride: This is a general dial-a-ride service for residents over the age of 60 years or for those unable to drive due to a disability. Rides are one-way or round trip within the City and to designated stops outside of the City. Please call (818) 707-2900 to arrange for service.

Westlake Village Transit: This is a fixed-route system designed primarily around the schedules of White Oak Elementary, St. Jude School, Lindero Canyon Middle School, and Agoura High School. Annual bus passes may be purchased at City Hall or individual one-way rides may be purchased for $1.00 at the time of the ride.

Airport Shuttle Service: Residents may purchase discounted vouchers (subsidized by the City) for transportation to and from either Burbank or LAX airports. Vouchers must be purchased at City Hall at least 48 hours prior to transportation by cash or check.

Teen Recreation Dial-A-Ride: This service is available for middle school and high school residents needing transportation to and from extra-curricular activities. Cost for the program is $1.00 each way. Please call (818) 707-2900 to arrange for service.
Does the City provide any household hazardous waste recycling programs for its residents? Yes. The City offers several programs described as follows:

- **Small Battery Drop-Off Program**: Residents may drop off small used batteries, rechargeable NiCad batteries, and Lithium Ion batteries at City Hall during regular business hours.

- **Door-To-Door Hazardous Waste Program**: Residents can arrange to have waste picked-up at their home by calling the City’s recycling hotline at (800) 579-4979; pick-ups will be scheduled on a first-come, first-serve basis.

- **E-Waste Recycling**: Residents can either call (800) 675-1171 for once-a-year free curbside pick-up of two bulky e-waste items or the City’s recycling hotline at (800) 579-4979 for other e-waste options.

### PARKS | RECREATION

**When do the City’s parks open and close each day?** Three Springs Park and Berniece Bennett Park which feature basketball courts with lights, are open from 6:00 a.m. to 10:00 p.m. daily (except during the months of June, July, August, and September when these two parks are open to 10:30 p.m daily). The City’s other three parks, Canyon Oaks, Foxfield and Russell Ranch, are open daily from dawn to dusk.

**Can I reserve a City park for a birthday party?** City parks may not be reserved as they are required to remain open to the public. However, you are more than welcome to have a birthday party in one of the City’s parks. Please remember that one small inflatable device, such as a slide or moon-bounce, is permissible in City parks as long as you provide the City with a Certificate of Insurance from the company providing the equipment. The City also requests that all trash or debris in the area be properly disposed of in park trash containers.

**I’ve heard the City acts as a clearing-house for sports organizations wishing to reserve a field at Oaks Christian School. Is that true?** Yes, the City serves to coordinate after-school usage of several of the baseball, softball and soccer fields at this school through a unique and collaborative agreement with OCS. The City is pleased to work with “umbrella”-type organizations such as AYSO, Westlake Pony Baseball and Westlake/Agoura Girls Softball to help schedule usage by these major organizations who, in turn, schedule specific play and practice times with their respective individual teams.

### GET IN TOUCH WITH YOUR CITY

**ACCESS WESTLAKE VILLAGE AND ALL THAT IT OFFERS!**

**Customer Service**: Call City Hall at (818) 706-1613 during office hours 8:00 a.m. to 5:00 p.m., Monday through Friday

**City Website**: Learn about City services, browse the site for information on City programs, projects, activities, watch City Council meetings live, connect to various links, subscribe to the City’s list serve, sign up for City RSS (Real Simple Syndication) for new information on City’s website and send requests for services all from the comfort of your home: access online at [www.wlv.org](http://www.wlv.org).

**City Television**: View live City Council meetings, peruse the City’s daily bulletin board containing a host of City information, and enjoy public service announcements watch WVTV Channel 10

**City Newsletter and Cultural Recreation Magazine**: Your source for information on upcoming City events, programs and projects: watch for the ‘Westlake Village City News’ mailed monthly and the seasonal Cultural Recreation Magazine mailed in the summer, fall, winter and spring

**Emergency contacts**: Call: 911 in the event of a police, fire or medical emergency

**CityCare**: keeps you in touch 24/7 to alert the City of any maintenance or service concerns. Access CityCare online at [www.wlv.org](http://www.wlv.org) or by calling City Hall at (818) 706-1613.
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Westlake Village City Hall</td>
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<td>Sheriff’s Station Non Emergency</td>
<td>(818) 878-1808</td>
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<tr>
<td>Firestation #144 Non Emergency</td>
<td>(818) 889-1626</td>
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<tr>
<td>Westlake Village Library</td>
<td>(818) 865-9230</td>
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<tr>
<td>EMERGENCY DIAL</td>
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<tr>
<td>LA County Social Services Information</td>
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<tr>
<td>Directory Assistance</td>
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<tr>
<td>Agoura Hills/Calabasas Community Center</td>
<td>(818) 880-2993</td>
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<tr>
<td>Animal Control (Los Angeles County)</td>
<td>(818) 991-0071</td>
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<tr>
<td>Business License (Los Angeles County)</td>
<td>(213) 974-2011</td>
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<tr>
<td>Cable TV - Time Warner</td>
<td>(888) 892-2253</td>
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<tr>
<td>Calabasas Landfill</td>
<td>(818) 889-1430</td>
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<tr>
<td>Chamber of Commerce</td>
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<tr>
<td>(Thousand Oaks/Westlake Village Regional)</td>
<td>(805) 370-0035</td>
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<tr>
<td>Conejo Recreation &amp; Park District</td>
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<tr>
<td>(Thousand Oaks)</td>
<td>(805) 495-6471</td>
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<tr>
<td>(Dos Vientos Center)</td>
<td>(805) 375-1003</td>
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<tr>
<td>Department of Unemployment (EDD)</td>
<td>(800) 300-5616</td>
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<td>Department of Motor Vehicles (DMV)</td>
<td>(800) 777-0133</td>
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<tr>
<td>Dial-A-Ride</td>
<td>(818) 707-2900</td>
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<td>First Neighborhood Community Center</td>
<td>(818) 889-0632</td>
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<td>Goebel Senior Center</td>
<td>(805) 381-2744</td>
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<td>Health Department (Los Angeles County)</td>
<td>(213) 240-8101</td>
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<td>Household Hazardous</td>
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<tr>
<td>Waste Hotline (Door-to-Door)</td>
<td>(800) 579-4979</td>
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<tr>
<td>Internal Revenue Service Office (IRS)</td>
<td>(800) 829-1040</td>
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<tr>
<td>Las Virgenes Municipal Water District</td>
<td>(818) 251-2100</td>
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<td>Las Virgenes Unified School District</td>
<td>(818) 880-4000</td>
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<td>Agoura High School</td>
<td>(818) 889-1262</td>
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<td>Lindero Canyon Middle School</td>
<td>(818) 889-2134</td>
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<td>White Oak Elementary School</td>
<td>(818) 889-1450</td>
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<td>Los Robles Hospital &amp; Medical Center</td>
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<td>Marriage License (Los Angeles County)</td>
<td>(818) 374-7176</td>
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<td>Medicare</td>
<td>(800) 633-4227</td>
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<td>Mosquito Abatement</td>
<td>(310) 915-7370</td>
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<td>Passport Information</td>
<td>(310) 575-5700</td>
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<td>Post Office Agoura Hills</td>
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<td>Post Office Thousand Oaks</td>
<td>(805) 497-1641</td>
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<td>United States Post Office</td>
<td>(800) 275-8777</td>
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<td>Santa Monica Mountains Conservancy</td>
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<td>(Information on Recreation Areas)</td>
<td>(805) 370-2300</td>
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<td>Social Security Office</td>
<td>(805) 379-3427</td>
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<tr>
<td>Southern California Edison Company</td>
<td>(800) 655-4555</td>
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<td>Southern California Gas Company</td>
<td>(800) 427-2200</td>
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<td>Storm Water Discharge -</td>
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<tr>
<td>Illegal Dumping Hotline</td>
<td>(888) 253-2652</td>
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<td>Street Light Outage</td>
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<td>(Southern California Edison)</td>
<td>(800) 611-1911</td>
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<td>Tax Assessor</td>
<td>(818) 901-3455</td>
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<td>Trash Hauling &amp; Disposal</td>
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<tr>
<td>Waste Management</td>
<td>(818) 767-6180</td>
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<td>Once a year (curbside)</td>
<td>(805) 522-9400</td>
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<tr>
<td>E-Waste Recycling</td>
<td>(800) 579-4979</td>
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<tr>
<td>Household Hazardous Waste Hotline (Door-to-Door)</td>
<td>(800) 579-4979</td>
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<tr>
<td>Vector Control (Los Angeles County)</td>
<td>(310) 915-7370</td>
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<tr>
<td>Westlake Lake Management Association</td>
<td>(818) 889-5377</td>
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