Spring Cleaning

Winter is almost over which means we are all gearing up for Spring cleaning! As we tidy our homes, we would like to remind you how and where to dispose of items that are no longer needed. In order to keep our community clean and orderly, the dumping of large household items or trash on City streets and parkways without calling Waste Management (WM) for a pickup first, is prohibited. We ask our entire community to do their part to not dump large items or leave trash along our beautiful streets. Here are some tips on how to dispose of trash after spring cleaning:

LARGE/BULKY ITEMS: Westlake Village residents may request two free pickups from WM per calendar year, with a combined maximum of six items or ten 32-gallon bags. Typical bulky items consist of clothes washers, dryers, couches, desks, electronic waste, etc. Bulky item requests that exceed more than two times per year are subject to an additional fee.

FREE LANDFILL DAYS: Residents may also bring up to two loads of unwanted materials to the Simi Valley Landfill and Recycling Center on Sunday, April 16 as part of a free Landfill Day offered by WM. To learn more about these programs, please visit home.wm.com/westlake-village.

PROPERLY DISPOSE OF WASTE: In order to comply with new California State laws, residents in Westlake Village all received new trash cans from WM. There are a few changes in the color of the cans, all new cans will be grey with the lids corresponding to the type of waste they collect. Trash cans will have a black lid, recycle cans will have a blue lid, and organics cans will have a green lid.

ORGANICS DISPOSAL: Yard-waste and food-waste can both go into your organics can. That means produce, meats, and coffee grinds can go into the can along with grass clippings and tree branches. WM does not accept dirt, rocks, or animal waste in this can.

April DRT Meeting – April 19

Join us on April 19th at 6:00 PM in the Westlake Village Civic Center Community Room for the next Disaster Response Team (DRT) meeting! This quarter’s meeting will include guests from LA County Public Health and Fire Department providing lessons on sidewalk CPR. Come by and learn a quick format CPR method that may come in handy at home or around the community! We will also be discussing many of the City’s summer programs and how to volunteer. Please visit the City’s website at www.WLV.org for the most up to date meeting agenda and additional information as we get closer to the meeting date.
2022 Community Survey

Every five years, the City of Westlake Village conducts a Community Survey to receive objective and statistically significant feedback regarding the City's services and current state. While City staff receives feedback on a daily basis in various forms, it does not necessarily provide a statistically representative picture of the community as a whole. The survey provides the City with a statistically reliable understanding of its residents' satisfaction, priorities, and concerns as they relate to services and facilities provided by the City. The City Council and staff can then use the results and analysis from the survey to make decisions in a variety of areas including service improvements, internal performance, budgeting, policy, planning, and community engagement. Here are some key points from the 2022 Community Survey:

QUALITY OF LIFE
• Residents expressed favorable opinions of the overall quality of life in the City with 97% rating it as excellent or good, and Westlake Village as a place to raise a family (91%), followed by as a place to shop and dine (83%), recreate (82%), and retire (79%).
• When asked what you like most about living in the City of Westlake Village that should be preserved in the future, residents were most apt to cite greenery/open space and safety/low crime rate, followed by landscaping, cleanliness, and parks/trails.

CITY SERVICES AND SPENDING PRIORITIES
• 84% of Westlake Village residents indicated they were either very satisfied or somewhat satisfied with the City's efforts to provide municipal services.
• Among 18 specific service areas explored, residents were most satisfied with the City's efforts to provide library services followed by maintain the visual character and community identity of Westlake Village, manage its finances and maintain financial stability, provide special events and cultural activities, maintain streets and roads, maintain parks and recreation areas, and keep landscapes and public areas of the City clean and well-maintained.
• Among specific projects or programs the City could fund in the future, maintaining public landscaping throughout the City was assigned the highest priority (86% high or medium priority), facilitating the availability of fiber optic and broadband Internet in the region and enhancing city landscaping to promote sustainability and reduce maintenance costs rounded out the top three responses.

Tax Season Scams and How to Avoid Them!

As we all prepare for tax time we would like to remind our community about scammers claiming to be from the I.R.S. demanding money from you.

Beware:
Common phone, text message & e-mail scams:
• Individuals aggressively target taxpayers and may use threats of arrest or seizure of your property and assets. Some calls have even threatened a "lawsuit" against the taxpayer.
• Perpetrators will claim to be employees of the I.R.S., but they are not.
• They may use false names and fake I.R.S. ID or badge numbers to deceive you, and might mask or "spoof" their phone number, making the call appear authentic.
• Victims are often told they owe money to the I.R.S., which must be paid immediately through a prepaid debit card, gift card, or wire transfer.
• Victims might even be told they have a refund due in order to persuade them into providing personal and/or financial account information.
PUBLIC SAFETY AND PREPAREDNESS

- Ninety-eight percent of residents rated Westlake Village as either very safe or somewhat safe as a place to live!
- When presented with six specific scenarios, residents indicated that they felt safest visiting parks and open space areas (96% responded as very or somewhat safe) and driving on local streets, followed by walking in their neighborhood after dark and walking along the side of local streets or crossing streets on foot.
- Overall, 64% of Westlake Village residents indicated that their household is either well or somewhat prepared to be self-sufficient in the event of a natural disaster or other emergency.

HOUSING

- To meet State housing requirements, residents were most supportive of incorporating affordable housing for seniors (84% strongly or somewhat support) and affordable workforce housing for those in essential jobs like teachers, firefighters, and law enforcement into the North Business Park Specific Plan.

REMEMBER, THE I.R.S. WILL NEVER:

- Call you by phone and demand immediate payment. You will always receive an official written correspondence from the I.R.S.
- Have you utilize a prepaid debit card, gift card, or wire transfer for payment.
- Ask you for a debit or credit card number, or any other personal or financial information over the phone.
- Threaten you with incarceration or other law enforcement action.

If you receive these calls, text messages or emails, do not respond and call the I.R.S. directly at (800) 829-1040. If you have fallen victim to one of these scams, go to www.tigta.gov and click the "Report a Crime" tab. You should also report the incoming phone number on the Federal Trade Commission "Do Not Call" registry complaint website: complaints.donotcall.gov.

For more information, visit: https://www.irs.gov/uac/tax-scams-consumer-alerts.

COMMUNICATION

- Residents indicated that newsletters and other materials mailed to the home (i.e., direct mail) was the most effective method for the City to communicate with them (88% rated this as very or somewhat effective), followed by email and electronic newsletters, the City’s website, and an annual city calendar that lists city meetings/events throughout the year.
- Overall, 84% of respondents indicated they were satisfied with the City’s efforts to communicate with residents through newsletters, the Internet, television, and other means.

The City of Westlake Village is always appreciative of the community for taking their valuable time to complete our survey. Westlake Village residents truly make the community a fantastic place to live, work, and play. City staff are grateful to serve the community and we look forward to continuing our efforts in making this such a special place for us all.

Earth Month Events

SATURDAY, APRIL 15TH:
Wishbone Trail Clean-Up, in partnership with Conejo Open Space Conservation Agency
Free Landfill Day Info

SATURDAY, APRIL 22ND:
Earth Day Festival at the Westlake Village Community Park

SATURDAY, APRIL 29TH:
Waste Management Shred Event at Westlake Village City Hall

Visit www.WLV.org/EARTHDAY for more information.
Coyotes

Did you know that the end of February and beginning of March is coyote mating season? Coyote sightings are common in Westlake Village and throughout Southern California but can be more prevalent during mating season. Contrary to popular belief, coyotes do not only live in the foothills or other "wild" areas. Urban and suburban areas are appealing to coyotes because they provide ample sources of food and water. Here are some tips on how to reduce coyote attractions at your home and in your neighborhood:

- Keep cats and small dogs inside, especially from dusk to dawn when coyotes are most active. If left outside, keep cats and small dogs in a completely enclosed and covered run. Most coyotes can easily climb over, or dig under, back yard fences and walls so never leave small animals outside unattended.
- When walking your pet, always keep them on a leash held by an adult. Leashes should be no longer than 6 feet so that your pet stays close to you.
- Make sure your back yard is well lit. Turn on lights before going outside or letting your pets out at night to check the yard for coyotes and other wildlife.
- Never make food available to coyotes. Remove outdoor food sources such as pet food bowls, fallen fruit, and dirty barbeque grill accessories. Cover and secure trash cans and compost bins. Never intentionally feed coyotes or any other wildlife.
- Never make water available to coyotes. Remove outdoor water sources such as pet water bowls, bird baths, and watering cans.
- Keep vegetation well maintained. Thin out or remove dense bushes and hedges that may provide shade and cover for coyotes.

Street Sweeping Schedule

<table>
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<tr>
<th>DAY</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>Thursdays</td>
<td>Canyon Oaks, First Neighborhood, Lakeshore, and Southshore</td>
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<tr>
<td>Fridays</td>
<td>Agoura Road, City Parks, Lakeview Canyon Road, Lindero Canyon Road, Parkwood Estates, Thousand Oaks Boulevard, Three Springs, The Trails, Triunfo Canyon Road, and all other areas or roads not listed.</td>
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CITY COUNCIL

Mayor Ray Pearl
Mayor Pro Tem Ned E. Davis
Councilmember Kelly Honig
Councilmember Susan McSweeney
Councilmember Brad Halpern

UPCOMING CITY COUNCIL MEETINGS

March 8 and 22, 2023

City Council meetings can be seen live on WVTV Channel 10 and via web streaming on www.WLV.org.